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LIM 535: Library Information Source and Services  
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March 24, 2023

## I. Introduction

Special library is a library that provides specialized information resources on a particular subject. Those library serve as niches and limited clientele and delivers specialized services to those users. Special libraries include corporate libraries, government libraries, law libraries, medical libraries, museum libraries, new libraries, and nonprofit libraries. Special libraries are also sometimes known as an information center. There are many outreaches, education and programs that special libraries provides. This research guide will help users who are seeking more information on special libraries, and their programs and services and unique operations.

## II. Keywords

Keywords research is the process by which you research a word, or a phrase people type into a search engine like google, or other database, and catalog. By including them strategically in your content so that your content appears higher on a search engine result page. Keywords are also a start of a research process. The keywords listed below are topics related to special library outreach and education to help target certain words in the search results.

*Keywords: Special libraries, libraries, outreach, education, programs, community outreach, special library resources.*

## III. Subject Headings

A subject heading is a specific word or phrase used to find and organize books and articles by topic. Subject headings can be a great way to easily find things related directly to your topic. The Library of Congress Subject Headings (LCSH) is used for indexing, cataloging, and searching

for bibliographic records in library catalogs and electronic databases. LCSH listed below is a way to find specific topic about special libraries.

*Subject Headings: Special libraries, special libraries services, special libraries outreach, special library education, engagement, medical library, community engagement,*

#### **IV. Database**

Databases are used to store and manage large amount of structured and unstructured data. organized collection of data, store, and accessed electronically. Library database is an electronic collection of information, organized to allow users to get that information by searching in various ways. Each record in a database is composed of important elements of information that describe a specific item. For example, articles from magazines, newspapers, peer-reviewed journals, books, e-books, or videos. In the University of Southern California libraries' website, you will see there is a lot of databases that is provided for the users or patron to find information. The patron can also access full text to articles or journals, free online download and so much more.

#### ProQuest Discovery

ProQuest Discovery is a collection of many databases that provides access to thousands of journals, newspapers, magazines, dissertations, and other publication. Many patrons in academic settings uses ProQuest to find research journals or scholarly article. ProQuest have both basic and advanced search features. The basic search in ProQuest has a single search box with tabs above, you may search all types of resources or choose one of their resources which will display

several more source. The advance search in ProQuest provides two rows of search boxes with an option to add more it also allows you to combine multiple search terms. You can also filter out dates, years, source type, language, document type and so much more to save you time.

### Google Scholar

Google Scholar provides a simple way to broadly search for scholarly literature or information. Users can search across many disciplines and sources like books, court opinions, article, academic publishers, online repositories, or web site. Google scholar like every other database, users can get access to variety of resources or sources they wish to find.

### PubMed

PubMed is a free resource that contains articles, journals, full text archives on reports, peer-review, and so much more. This database also holds both current and historical information. PubMed also have free resources containing articles, journals, full text archives on reports, peer-review. Simple searches on PubMed can be carried out by entering key aspects of a subject in the search engine, provides both basic and advance search engine and special queries and likes to relate articles. the search engine functions are user-friendly, and the filter options saves time.

### EBSCO – Library & Information Science Source

This database provides access to a range of databases, e-journals, and e-books. The database is particularly useful for identifying journal articles and other publications on topics within the subject areas covered by EBSCO. Many companies provide information resources and tools to libraries.

## V. Books or Book Chapters

The follow books and book chapters outline outreach services that special and public libraries on organization implement. This chapter examine the creation and delivery of outreach program designed to promote awareness of the library and meet the information needs of underserved or uninformed patrons. To understand the services special library provides this book chapter also help understand how many libraries can improve their resources for the community. Books are also facilitating a deeper exploration of ideas and concepts that can be used to build new research studies, and a more comprehensive understanding of a research topic.

Kelsey, & Kelsey, S. (2003). *Outreach services in academic and special libraries*. (pp. 231)

Haworth Information Press.

This book chapter focus on a program outreach name Beyond These Walls building a library outreach program at Oakland University library. The Oakland University's Kresge library made a significant development outreach initiative that provide needed services to underserve student population while also increasing the library's visibility and enhancing its imagine to students, faculty, and staff. Kresge library also collaborates with many organizations that explore different outreach program like multicultural and culture, new students, residence hall, and honor college. The library also partakes those activities as well which encouraged them to expand and attract more students and user.

Trotta, M. (1993). *Managing library outreach programs: A how-to-do-it manual for librarians*. Neal-Schuman Publishers.

Trotta's outreach program book defines and clarifies the need for outreach services for children and youth by tackling the practical matter of having a successful program for them. The outreach also targets patrons, training librarians, and promoting other services to help both children and youth. This book also provides different outreach topics that can get children involve in different community activities and try getting them more active.

Arant, W., & Mosley, P. A. (2000). *Library outreach, partnerships, and Distance Education: Reference Librarians at the gateway*. Haworth Information Press.

This book provides some outreach strategies for different libraries. It also discusses how reference librarians at the Gateway focuses on extending community outreach in libraires and their services that are based on information technology. This book also discusses some issues affecting libraries like targeting and reaching specific user groups, distance education, emerging literacy issues. Many libraries are using these strategies around the United States to provide resources and services to their community.

## **VI. Journal Articles**

Journal article is a collection of articles that is published regularly throughout the year. Journal articles are scholarly; research, studies, statistics, and so much more. Journal article has many following parts like abstract, methods, results, discussion, references, tables and/or figures and appendices. Journal articles are the final output of research

Howrey, M. M. (2018). Health Sciences Library Outreach to family caregivers: A call to service. *Journal of the Medical Library Association*, 106(2).

<https://doi.org/10.5195/jmla.2018.390>

This article Health Science Library outreach to family caregivers: A call to Services by Howrey discussed ways on supporting the health information needs of individuals and families, including underserved special population. Some strategy that focused on are ways the library can educated and supply health information like Medicare, and Medicaid services. Advocacy for caregiving public policy that introduced on July 27,2017, by Representatives Michelle Lujan Grisham and Ileana Ros Lehtinen. Outreach is a service commonly pursued by medical libraries. Outreach activities in libraries have the potential to involve many staff members, serve multiple audiences, use several projects methods. Library outreach activities may simply be immediate response to service request or service needs perceived in the moment.

Dutcher, G. A., Spann, M., & Gaines, C. (2007). Addressing health disparities and environmental justice: The national library of medicine's environmental health information outreach program. *Journal of the Medical Library Association*, 95(3), 330–336.

<https://doi.org/10.3163/1536-5050.95.3.330>

Dutcher, Spann, and Gaines's article addressed how the National Library of Medicine (NLM) outreach program targeted health disparities between minority and majority populations. The NLM began this program to include the development of factual, scientific, and technical databases working closely with medical libraries to make this information more available to both professionals, and students. The NLM and National Network of Libraries of Medicine provide training for health professionals on using the library online resources to help them better understand where to get certain sources on health information. The NLM established two outreach programs which are Toxicology Information and environmental health information.

Those two programs align with concerns on health disparities and improving the health of local communities and patrons on their campuses. Many institutions partake in those programs to promote more efficiency way to limit health issues among underserved communities.

Kanyengo, C. W (2008). Health Information Outreach: Experience from the university of zambia medical library. *Medical Reference Services Quarterly*, 27(2), 173–187.

<https://doi.org/10.1080/02763860802114306>

Zambia Medical Library is committed to improve information sources that supports not only primary users like faculty, students, staff, and those affiliated with the university, but the library also provide services to the entire Zambian health workers in their activities. The library provides wide range of services such as reference services, borrowing of books, and use of CD-ROM facilities. Patron can access electronic information that is free available such as Health InterNetwork, Research initiative (HINARI), Enhancement of Research Information (PERI), and many more. The library focusses on promoting and establishing project related to health information to not just Zambian but throughout the country.

Schellinger, J., Cable, K., Bond, M., & Campbell, K. M. (2020). The medical library as a component of a medical school outreach experience. *Medical Reference Services Quarterly*, 39(1), 50–59.

This article introduces an outreach program named The Brody Rise Pre-College. This outreach was developed for students from Middle and High School who are pursuing a career in medical school. This program also strengthens their academic skills and gives them scholarships, financial aid, and campus tours to any medical school that the program is affiliated with. Students from rural, urban, inner-city communities, and underrepresented

minorities can be recruited and participate in activities like education network for example STEM, Summer Saturday Science, etc. etc.

Speaker S. L. (2018). An historical overview of the National Network of Libraries of Medicine, 1985-2015. *Journal of the Medical Library Association: JMLA*, 106(2), 162–174.

The National Network of Libraries of Medicine (NNLM) provide an overview of the organization while also naming some outreach the organization has over the years for health professionals. Outreach activities that aim to bring in different categories of professional like nurses, dentists, physicians, pharmacists, therapists, and health administrators. The Regional Medical Library (RML) collaborate with both the National Library of Medicine and NNLM to develop a project that specifically focused on reaching unaffiliated individuals and providing those communities with NNLM and NLM services. Both staff from NNLM and NLM worked together with the Area Health Education Center to continue providing training and medical education opportunities in underserved areas.

## VII. Internet

Internet is a source where you find plenty of information of source. Users that use the internet find it easier to access variety of resources within the sources. Internet search engines help users quickly find relevant study materials in multiple formats such as videos, documents, images, etc. etc. Users can obtain information from the government and private websites. Patron can also use the internet in different ways of networking from businesses (E-commerce), cashless transactions, education, online jobs, freelancing, and so much more.

*National Library of Medicine Programs and Services FY2014.* (n.d.). Retrieved March 14, 2023, from <https://www.nlm.nih.gov/ocpl/anreports/fy2014.pdf>

This Fiscal Year 2014 report was made by the US Department of Health and Human Services Public Health Services was based in Bethesda, Maryland, for The National Library of Medicine. The outreach program focuses more on access health information to underserved minorities and general public. Reducing health disparities and improving health information literacy was also discussed in the program. This outreach program is a wide world event where different countries participate to serve and provide for their community by educating them to be more active and caution about their health.

National Library of Medicine

<https://www.nlm.nih.gov/>

The National Library of Medicine has different databases like PubMed, Research program, MedlinePlus, Clinical Trials, online library catalogs, and so much more. This website offers summer internships to High School students. The summer internship program provides opportunity for students to work side-by-side with scientists, students also receive training, career professional development workshops, wellness activities, and summer poster day where they get to present their research topic to different organization.

Special Library Association (SLA)

<https://www.sla.org/>

This website is directly for special library and their services. There are many testimonies from their members and staff on their experiences and engagement as a special librarian and

information professionals. SLA also has zoom forum where special librarians come together to discuss the future of special libraries. This event focuses on many questions; like are there less of a dependence on reference and more on managing collections and vendors, do they see more special libraries being created, or less?